



Platt's Farm
Campsite & Bunkhouse
www.plattsfarm.com

TERMS AND CONDITIONS

BOOKINGS

Online camping bookings can be made for 1 tent only. To make a group booking, please contact us on 01248 680105.

Online bunkhouse bookings can be made for a room or for the whole bunkhouse. If you wish to make an individual booking, please contact us to enquire.

In order to confirm a booking we will require a 20% deposit payable by card or payment in full.

The remaining balance will be due 1 month prior to arrival.

For booking less than 1 month in advance, we will require the balance in full when booking.

A confirmation email will be sent to the primary booking contact when a payment is cleared. This confirmation must be presented upon arrival to the campsite.

CANCELLATIONS

1. For cancellations over 1 month before arrival, we will refund the full amount you have paid less a £10 administration charge.
2. For cancellations up to 1 month before arrival, you will receive your balance less the deposit paid.
3. For cancellations less than 2 weeks before arrival there would be no money refunded unless we are able to fill all the spaces for the same duration as your booking. If we manage to fill all the spaces for the same duration then we will endeavour to try to refund the balance paid less your deposit paid.
4. No payments will be refunded for cancellations from the campers due to weather.

If, due to extreme weather conditions or other environmental concerns, we are forced to close the campsite, we will endeavour to refund your balance less the deposit paid.

PAYMENT

You will be transferred to a third party secure site to complete your transaction. Please check their privacy policy.

Registered and Office Address:
Platt's Farm, Aber Road, Llanfairfechan, Conwy, LL33 0HL
Company Number: 5723574

sam@plattsfarm.com

01248 680105

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